

WEBSITE ACCESSIBILITY STATEMENT

This Parish Council website (<https://www.betchworth-pc.gov.uk/>) should be perceivable, operable, understandable, and robust. We have taken all measures to comply as closely as possible with [WCAG 2.1. AA](#) standard. This website is run by Betchworth Parish Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- Change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We have also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

What to do if you cannot access parts of this website

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- email: clerk@betchworth-pc.gov.uk
- call: 07858 617253

We will consider your request and get back to you within 3 working days.

Reporting accessibility problems with this website

We are always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we are not meeting accessibility requirements, please contact the parish clerk.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you are not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

Contacting us by phone or writing to us

The Clerk, Betchworth Parish Council

West Cottage, The Stream
Old Road, Buckland
Betchworth RH3 7DS

0785 861 7253 / clerk@betchworth-pc.gov.uk

Technical information about this website's accessibility

This website is mostly compliant with the Web Content Accessibility Guidelines version 2.1 AA standard.

Non accessible content

The content listed below is partially non-accessible for the following reasons. We have assessed the cost of fixing the issues with interactive tools and older PDF documents. We believe that doing so now would be a disproportionate burden within the meaning of the accessibility regulations.

PDFs and other documents

Some of our older PDF documents do not meet accessibility standards - for example, they may not be structured so they are accessible to a screen reader. This does not meet WCAG 2.1 success criterion 4.1.2.

The accessibility regulations do not require us to fix PDFs or other documents published before 23 September 2018 if they are not essential to providing our services.

Any new Word documents we publish will meet accessibility standards using the Accessibility Checker in Word and will then be converted to PDF.

Some images on this website are not currently accompanied by alternative text. We are currently working to improve this.

How we tested this website

This website was last tested on 30/09/2020. The test was carried out by Betchworth Parish Council and the report has been passed to our independent auditor.

We followed the WCAG guidelines and below are the results of the accessibility report.

- We accept that we have a duty to make reasonable adjustments for disabled people.
- We considered hearing, visual impairment, lack of technical expertise or internet connection.
 - Hearing – there are no audio features on the website
 - We have chosen easily readable fonts in plain colours and we can make hardcopies available for free if requested
 - We have an Accessibility Statement
 - We have checked that each page is easily printable using standard supplied Windows and Mac printing functions
- WCAG 2.1 AA compliance
 - All images on the website have a descriptive title
 - There are no audio files
 - There are no video files
 - All documents linked to are in pdf format and therefore are readily available to assistive technologies
 - All website text has sufficient contrast
 - All pages can be zoomed with browser controls

- Menu links and buttons can be operated solely by keyboard
- There are no flashing or flickering images
- There are no time limits on pages
- Every page has an individual URL
- Blocks of text cannot be bypassed
- No complex gestures are required for the operation of pages
- The site is not responsive to motion or movement
- The site is responsive and can be viewed on mobile phones and tablets
- All pages are coded using valid HTML and are hosted on a 3rd party professional platform
- We believe the checks we have carried out to be in proportion with our organisational size and resources available and we believe that the website is accessible by users with most common disabilities. We believe the website is mostly compliant with WCAG 2.1.